



NEVADA PRESCRIPTION MONITORING PROGRAM INTEGRATION GUIDE

Version 2.0

Introductory NV PMP EHR integration guide

NV PMP EHR Integration Guide

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What is the NV Prescription Drug Monitoring Program?

The Nevada Prescription Monitoring Program (PMP) is a database of information regarding the controlled substance prescriptions that were dispensed to patients in Nevada. The database is an online tool that allows prescribers and dispensers access to a patient's-controlled substance prescription medication history. The PMP is an important tool that helps practitioners determine if prescribing a controlled substance is medically necessary and appropriate. The PMP also aids regulatory and law enforcement agencies in the detection and prevention of fraud, drug abuse and the criminal diversion of controlled substances.

Please visit the [NV PMP website](#) for more information.

What is EHR Integration?

The NV Board of Pharmacy (NV BOP) is partnering with [Appriss Health](#), the service provider of NV PMP, to provide options to all Healthcare Entities (HCE) in Nevada to integrate NV PMP data into their clinical workflow utilizing a service called PMP Gateway. PMP Gateway is a web service that performs automated, multi-state, queries to integrate patient-controlled substance prescription history within Electronic Health Record (EHR) systems. PMP Gateway facilitates communication, information transfer, integration, and support for the state approval process and the EHR vendor development process.

Integrating NV PMP data within an EHR provides a streamlined clinical workflow for providers. The integration eliminates the need for providers to leave their workflow to access the NV PMP web portal to request a patient's-controlled substance prescription history. Instead, the EHR or Pharmacy Management System automatically initiates a patient query using PMP Gateway and returns the patient's prescription history directly within the provider's EHR or Pharmacy Management System.

What is the integration request process?

1. Navigate your web browser to <https://connect.hc.appriss.com/>
2. Click "Create an Account".
3. Follow the prompts to input the necessary information for your healthcare organization's integration request.
4. Once all steps are complete on Customer Connect, your request is forwarded to the NV PMP administrators for review.
5. If approved, a confirmation email is sent to you, and the credentials to activate the integration are sent according to your EHR vendor's instructions.
 - a. The credentials could be sent to you or to your EHR vendor.
6. To complete integration setup, please contact your EHR vendor.

What is the implementation process?

Many EHR vendors have already completed the PMP Gateway integration development work to deliver controlled substance prescription data within their products/service offerings. If your vendor has not yet completed integration, Appriss will work with you and your vendor to initiate that process.

***Please note:** If you are using Epic as your EHR vendor, the implementation process will vary from what is outlined above. The implementation process is more involved at the HCE level and Appriss Health will

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contact the HCE directly to coordinate the implementation for Epic sites.

Benefits of Integration

It is important to note that there are key functional differences between a patient query in the NV PMP web portal and via EHR integration. NV PMP integration is focused on delivering a streamlined workflow for providers to access a patient report.

EHR integration removes the need for a provider to:

1. Exit the EMR and log in to the NV PMP web portal
2. Enter username & password
3. Navigate to the patient search screen
4. Enter a patient's demographics
5. Determine the date range to search
 - a. The default search is two years
6. Select which states to query
7. Click 'search'

Instead, integration works behind the scenes to perform an **automated** query to deliver a patient report in to your EHR system. This allows the provider to have access to the prescription data within seconds of accessing the patient's record within the EHR without unnecessary data entry or excessive clicks.

This initiative requires that all providers still maintain an active account with the NV PMP web portal to ensure continued access to additional administrative type functionality such as patient alerts, user profile management, search history, etc.

Who will have access?

The following is a list of provider roles that may have access to NV PMP data via EHR integration.

- Physician
- Pharmacist
- Nurse Practitioner
- Physician Assistant with prescriptive authority
- Dentist
- Optometrist with prescriptive authority
- Medical Resident with prescriptive authority
- Medical Intern with prescriptive authority

All of the listed provider roles must be registered with the NV PMP web portal in order to access NV PMP data via EHR integration.

Delegates, both unlicensed and licensed, are not able to access NV PMP data via EHR integration. Instead, delegates will continue to access NV PMP via the web portal.

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Provider authorization

The NV BOP requires that every patient query submitted to the gateway contain the requesting provider's first and last name, professional license number, DEA number (if applicable) and NPI number (if applicable). If the provider is not registered with the PMP, they will not be allowed to retrieve any patient reports.

Post go-live technical support

If providers are experiencing an issue when attempting to access NV PMP data via EHR integration, please first contact your internal IT helpdesk for assistance.

- ❖ **Please note:** Appriss Health does not control any aspect of the EHR or Pharmacy Management System. Any issues related to your EHR vendor's application should be directed to your EHR vendor contact.

If the PMP Gateway service is non-operational, please [submit a support request form](#) to Appriss Health. This will create a service ticket with the Appriss Health helpdesk to troubleshoot the issue. Please allow up to 24 hours for Appriss Health to acknowledge your issue.

In the event that there is a disruption in the PMP Gateway integration service, providers should log in to the NV PMP web portal to request patient reports.

Relevant Hyperlinks

- [NV PMP web portal](#)
- [Appriss Health](#)